

Privacy Policy

Montana Foods is domiciled in the Netherlands. At Montana Foods we take data privacy seriously and are committed to protect your personal data and being transparent about how we collect and process your personal data. Please read the following carefully. Any changes we may make to our privacy policy in the future will be posted on this page. You should therefore review this policy on a regular basis to ensure that you are aware of the up to date version from time to time.

This privacy notice is intended to help you understand why and how we use your personal information. The lists and examples below are illustrative, non-exhaustive and not fully representative for all the personal information we collect and process. This privacy notice may be supplemented by additional notices, policies or guidance, especially in the case of one-time events. Wherever such other documents are in any respect inconsistent with this notice, this notice shall only apply to the extent that it is consistent, or may be made consistent, with the additional documents provided to you by us.

Data Protection Principles

We will comply with the seven data protection principles in the GDPR, which say that personal information must be:

- Processed fairly and lawfully;
- Processed for limited purposes and in an appropriate way;
- Adequate, relevant and not excessive for the purpose;
- Accurate;
- Not kept longer than necessary for the purpose;
- Processed in line with individuals' rights; and
- Kept secure.

Personal information we use

“Personal information” means information about you, and from which you could be identified either directly or indirectly, including information which may be protected under applicable privacy or data protection laws. Montana Foods collects, uses or otherwise processes different types of personal information about you, depending on the context, the target group you represent and the relevant law, which may include the following scenarios:

1. If you visit our website

When you visit one of our websites work properly, we will inform you and ask you whether you agree to the placement of small data files called cookies on your computer or your mobile device. A cookie is a small text file which a website stores on your computer or mobile device when you visit the site. It will provide information about the way in which you use the website.

What information may be used and why?

The type of information contained in cookies differs per cookie.

Functional cookies are a type of cookies that are required to make our websites function properly. For example, a functional cookie remembers whether you have logged into any of our user portals or whether there are items in your shopping cart. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so that you don't have to keep re-entering them when you come back to the site and browse from one page to another. These cookies are essential for the website, as they aim to enhance the performance of the website.

Analytics cookies are cookies we use to count the number of website visitors to learn how our website might be improved. The information from these cookies are not linked to individuals in our analysis.

Third party cookies are cookies that are not placed on your laptop or mobile device by Montana Foods, but third parties that might be tracking your online behaviour. For more information on cookies, please read individual cookie notices.

This website uses Google Analytics, a web analytics service provided by Google Inc. („Google“) to help analyse how users use the site. The information generated by Google Analytics about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information only for the purpose of evaluating your use of the website, compiling anonymised evaluations and charts on website activity like number of visits, number of pages accessed per user etc. We however do not have access to your personal data, and can also not indirectly identify you. We use these exclusively for purposes of internal market research and, above all to optimise and structure our websites as required. More information with regard to the technology employed by Google can be accessed here www.google.com/analytics.

Social media cookies are used to enable integration of social media into our websites, so that you can immediately like or share a page or product on your favourite social media service. The social media platforms used are Facebook, Twitter, LinkedIn and Google.

Cookies which enable behavioural advertising, to make the advertisements provided to you on our websites more interesting and relevant to you.

On What basis?

Montana Foods has a legitimate interest in maintaining and improving its websites. For this reason, functional cookies are by default used when you visit us online

However, Montana Foods websites might use other cookies based on consent. For all those cookies you have a choice whether you want to provide the information those cookies are looking for. When you visit one of our websites for the first time, you can choose what cookies you allow. You can reconsider your choice at any time by visiting the individual cookie notice and settings. Additionally, all modern web browsers allow you to change your default cookie settings when browsing the Internet. You can find these settings in the 'options' or 'preferences' sections of your browser menu.

How consent can be withdrawn?

You can control and/or delete cookies as you wish – for details, see aboutcookies.org. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. If you do this, however, you may have to manually adjust some preferences every time you visit a website and some services and functionalities may not work.

You can easily accept or reject the cookies on our websites by choosing one of the following: I accept or I refuse cookies (or pick the ones you like). We do not use cookies for any other purpose than the ones stated above.'

2. With whom we share your information

Within Montana Foods

Service providers

We use third parties to provide services for some of our activities. Some examples of these third parties are software providers, external call centres, website hosting companies third party cookies,

Montana Foods will only disclose your personal information to third parties with whom we have a processing agreement or that have agreed in writing to provide an adequate level of protection.

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

In case of a legal requirement to disclose your personal data

Finally, we might provide your personal data to third parties (i.e. government organisations), if there is a legal obligation under European law or EU Member state law to do so.

3. How we keep your personal information safe?

Security measures

At Montana Foods, we maintain appropriate administrative, technical and organisational measures designed to help safeguard the confidentiality, availability and integrity of your personal information and to protect it against accidental or unlawful destruction, accidental loss, unauthorised alteration, disclosure or access, misuse, and any other unlawful form of processing of the personal information in its possession. In line with data protection laws and internal Montana Foods policies, Montana Foods addresses security at all appropriate technology infrastructure points.

Montana Foods trains employees regarding its data privacy policies and procedures and only permits authorized employees to access your personal information on a need-to-know basis, as required for their function.

International transfers

European data protection law prohibits the transfer of personal information outside the European Economic Area ("EEA") unless specific requirements are met for the protection of that personal information. We will only carry out such transfers where we are confident that the level of protection

applied to your information will be similar as if it had remained within the EEA. For transfers outside of the Montana Foods network, such as to our service providers, we enter into 'model clause' data transfer agreements or rely on some other approved data transfer method to ensure adequacy.

The following are examples of where and how your information may be transferred, but please note this is not an exhaustive list and that due to ongoing changes in our IT and operational infrastructure this may change at any time: Use of Microsoft and Skype Business for communication and use of SaaS solutions which are stored in the cloud (SAP).

4. How long we keep your personal information

Montana Foods will store your information in line with retention periods as defined by applicable law. We will retain your personal information for only as long as appropriate to fulfil the purposes for which Montana Foods collected that personal information or as long as a legal basis exists. General retention periods can be defined as follows:

If you have entered into a contract with us

If you have provided us with personal information for the performance of a contract (for instance when buying something in our online shops), we will generally keep this information as long as this is necessary for the performance of this contract, except when we are legally required to retain the information longer or when you have agreed to another use of your information.

If you have provided us with your consent

When you have consented to our use of your personal information, we will only keep the information for as long as the consent is valid. The exact time for which we will keep your personal information will differ in each situation, but we will take your reasonable expectations into account when determining for how long we will use your consent.

If we have collected and/or are using your personal information for a legitimate interest

When we keep your personal information for a legitimate interest, we will only use the information for as long as we have a legitimate interests. The exact time for which we will keep your personal information will differ in each situation, but we will take your rights and freedoms into account when determining for how long we keep your information.

If we have collected your personal information because of a legal requirement

When we have collected your personal information for a legal requirement we will keep your personal information for as long as we are legally required to keep it, and erase it if we no longer have another purpose for which we are allowed to use the information after the legal retention period expires.

5. Your rights

According to European data protection laws, you have certain rights regarding your personal information. Montana Foods is dedicated to making sure that you have:

Right of access

You have the right to know what personal information Montana Foods processes and why. You also have the right to obtain a copy of the personal information we have on you.

Right to rectification

If you believe we store wrong information about you, such as your name or address, you can ask us to correct this.

Right to erasure / right to be forgotten

You have the right to tell us to permanently erase your personal information from our records. You can do this for example if you believe there is no longer any need for us to keep it. Or, if you previously have given your permission, you can just decide to withdraw it.

Right to restrict the processing activities

You have the right to restrict our processing activities in certain situations. You might consider doing this when we are using incorrect information about you.

Right to data portability

In certain situations in which you gave consent, you have the right to ask us to send your personal information in a commonly used digital form, so that you can take it and forward it to another organisation.

Right to object

You have the right to object to the processing of your information, even when we have a legitimate legal reason to process it. You can do this when we process your information on the basis of our legitimate interest, and you believe that your personal interest outweighs ours. If you do not want us to use your information for direct marketing purposes, including profiling, we will comply in any case.

Right to withdraw consent

If you have consented to our use of your personal information, you have the right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal. This can be done either by clicking on the unsubscribe link or by writing us an e-mail.

Right to lodge a complaint with a supervisory authority

If you are not satisfied with the way we treat your personal information, you have the right

to lodge a complaint about us to the national supervisory authority, in particular in the Member state where you live, you work or where the infringement took place. The contact details of the Dutch supervisory authority can be found here <https://autoriteitpersoonsgegevens.nl/>

6. Contact us

Unless otherwise stated, Montana Foods is a data controller for personal data we collect through the Products and Services subject to this Statement. If you have any questions or complaints about this Privacy Notice or how we use your personal information, please contact

Montana Foods, Kringloop 132, 1186 HJ Amstelveen info@montanafoods.nl

Dated 29 May 2019